

Transcript: Justin

Mills-5831643911340032-4830660349575168

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Um, hey. I just got a thing that says, "Congrats on your job with Surge. You'll be auto-enrolled," into something, "within 30 days," and it says, "Call this number." Yes. So that text message you received was just a courtesy reminder from Surge Staffing, letting you know that you would be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. Oh, I didn't know. Okay. Well, is there anything else I could assist you with today? No. Awesome. Well, you have a wonderful day, okay? You too. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Um, hey. I just got a thing that says, "Congrats on your job with Surge. You'll be auto-enrolled," into something, "within 30 days," and it says, "Call this number."

Speaker speaker_0: Yes. So that text message you received was just a courtesy reminder from Surge Staffing, letting you know that you would be automatically enrolled into one of their medical plans offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker_1: Oh, I didn't know.

Speaker speaker_0: Okay. Well, is there anything else I could assist you with today?

Speaker speaker_1: No.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye.