

## **Transcript: Justin**

**Mills-5799702422831104-5233385617702912**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits on a Cart. This is Justin. How can I help you today? Hey. Um, I need to, uh, cancel my insurance thing with y'all. Okay. What's the staffing agency you work for? Surge. And the last four of your social? 1238. And what was your first and last name? Bailey Bradlin. And for security purposes, can you verify the home address, including city, state and zip code, Bailey? 836 Pine Road, LaGrange, Georgia 30240. And your date of birth? 12/1/03. And a good telephone number have a 762-323-3103? Yes, sir. And the email have as baileyladams02@gmail? Yes. Yes, sir. Okay. Um, so I'll go ahead and opt you out, but is there anything else I could help you out with today? Um, no, sir. Awesome. Well, thank you for calling Benefits on a Cart and I hope you have a wonderful day, all right? Thank you. You too. Thank you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits on a Cart. This is Justin. How can I help you today?

Speaker speaker\_2: Hey. Um, I need to, uh, cancel my insurance thing with y'all.

Speaker speaker\_1: Okay. What's the staffing agency you work for?

Speaker speaker\_2: Surge.

Speaker speaker\_1: And the last four of your social?

Speaker speaker\_2: 1238.

Speaker speaker\_1: And what was your first and last name?

Speaker speaker\_2: Bailey Bradlin.

Speaker speaker\_1: And for security purposes, can you verify the home address, including city, state and zip code, Bailey?

Speaker speaker\_2: 836 Pine Road, LaGrange, Georgia 30240.

Speaker speaker\_1: And your date of birth?

Speaker speaker\_2: 12/1/03.

Speaker speaker\_1: And a good telephone number have a 762-323-3103?

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: And the email have as baileyladams02@gmail?

Speaker speaker\_2: Yes. Yes, sir.

Speaker speaker\_1: Okay. Um, so I'll go ahead and opt you out, but is there anything else I could help you out with today?

Speaker speaker\_2: Um, no, sir.

Speaker speaker\_1: Awesome. Well, thank you for calling Benefits on a Cart and I hope you have a wonderful day, all right?

Speaker speaker\_2: Thank you. You too.

Speaker speaker\_1: Thank you. Bye-bye.