Transcript: Justin Mills-5798168947900416-4595541719433216

Full Transcript

Thank you for calling Benefits on the Card. This is Justin. How can I help you today? Hello. Um, I would like to cancel my healthcare with you guys. Okay. What's the staffing agency you work for? Serge. Last four of your social? Uh... I'm sorry. Uh, 3586. 3586, you said? Yeah. And your first and last name? Cassandra Davis. And did you recently just start with Serge Staffing? Yeah. Okay, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of their benefits, I need your full social. Okay. It's 648-20-3586. And just to confirm, 648-20-3586? Yeah. Okay. And your home address, including city, state and zip code. It's 140 Northwood Street, um, Apartment 321, uh, Sidney, Ohio, uh, 45365. And your date of birth? The 24th of September of 1999. And a good telephone number has 937-419-3382? Yes. And do you have a good email? Uh, crd... crispovive@... gmail.com. Okay, so I'll go ahead and opt you out. Is there anything else I can assist you with today, Cassandra? No, that's it. Thank you. You're welcome. Have a great day. Yeah, you too. All right, bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on the Card. This is Justin. How can I help you today?

Speaker speaker_1: Hello. Um, I would like to cancel my healthcare with you guys.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: Last four of your social?

Speaker speaker_1: Uh... I'm sorry. Uh, 3586.

Speaker speaker_0: 3586, you said?

Speaker speaker_1: Yeah.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Cassandra Davis.

Speaker speaker_0: And did you recently just start with Serge Staffing?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of their benefits, I need your full social.

Speaker speaker_1: Okay. It's 648-20-3586.

Speaker speaker_0: And just to confirm, 648-20-3586?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. And your home address, including city, state and zip code.

Speaker speaker_1: It's 140 Northwood Street, um, Apartment 321, uh, Sidney, Ohio, uh, 45365.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: The 24th of September of 1999.

Speaker speaker_0: And a good telephone number has 937-419-3382?

Speaker speaker_1: Yes.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Uh, crd... crispovive@... gmail.com.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I can assist you with today, Cassandra?

Speaker speaker_1: No, that's it. Thank you.

Speaker speaker_0: You're welcome. Have a great day.

Speaker speaker_1: Yeah, you too.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Bye.