Transcript: Justin Mills-5783604578271232-6753736477687808

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Um, good morning. I don't know that it's morning anyway. My name is Pen- Penina Nakhongu. I received a text to call about the Benefits and a Card. Yeah. So that text message you received was just welcoming you to your staffing agency or to the em- your employer, and then- Mm-hmm. ... advising you that you have 30 days from your first paycheck to enroll or opt out of benefits offered through them, like medical, dental, vision insurance. Um, so like I said, it was just a courtesy reminder from them. Mm-hmm. So it's about insurance basically, right? Correct. Oh. I already have insurance. Okay. Well, since you stated you already have insurance, you can go ahead and disregard that text message. Okay? Okay. Thank you. You're welcome. You have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Um, good morning. I don't know that it's morning anyway. My name is Pen- Penina Nakhongu. I received a text to call about the Benefits and a Card.

Speaker speaker_1: Yeah. So that text message you received was just welcoming you to your staffing agency or to the em- your employer, and then-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... advising you that you have 30 days from your first paycheck to enroll or opt out of benefits offered through them, like medical, dental, vision insurance. Um, so like I said, it was just a courtesy reminder from them.

Speaker speaker_2: Mm-hmm. So it's about insurance basically, right?

Speaker speaker_1: Correct.

Speaker speaker_2: Oh. I already have insurance.

Speaker speaker_1: Okay. Well, since you stated you already have insurance, you can go ahead and disregard that text message. Okay?

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: You're welcome. You have a great day.

Speaker speaker_2: You too.

Speaker speaker_1: Bye.