

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hey, sir. Hey, sir Justin. My name is Brinson Cortrice and I work for Ratner Spastics. And I was wondering if I could get my medical insurance taken off. You want to cancel coverage? Yeah, to cancel coverage. Yes, sir. What's the last four of your social? 7080. And your first and last name again? Brinson Cortrice. And for security purposes, could you verify your home address, including city, state and zip code? Yes, sir. It's 9737 Washington Circle and the address... I mean, I'm sorry, I'm sorry. 9737 Washington Circle, uh, Jonesboro. And the zip code is 30238. And your date of birth? 10/15/2000. And a good telephone number have a 770-696-7485. Yes, sir. Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll reductions, but after that you should be officially canceled. Okay, Brinson? Okay. Appreciate it, sir. You're welcome. You have a great day. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Hey, sir. Hey, sir Justin. My name is Brinson Cortrice and I work for Ratner Spastics. And I was wondering if I could get my medical insurance taken off.

Speaker speaker_0: You want to cancel coverage?

Speaker speaker_1: Yeah, to cancel coverage. Yes, sir.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 7080.

Speaker speaker_0: And your first and last name again?

Speaker speaker_1: Brinson Cortrice.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code?

Speaker speaker_1: Yes, sir. It's 9737 Washington Circle and the address... I mean, I'm sorry, I'm sorry. 9737 Washington Circle, uh, Jonesboro. And the zip code is 30238.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 10/15/2000.

Speaker speaker_0: And a good telephone number have a 770-696-7485.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll reductions, but after that you should be officially canceled. Okay, Brinson?

Speaker speaker_1: Okay. Appreciate it, sir.

Speaker speaker_0: You're welcome. You have a great day.

Speaker speaker_1: You too.

Speaker speaker_0: Bye-bye.