

Transcript: Justin

Mills-5763203704602624-5357818753630208

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi, Justin. I received, um, an explanation of, uh, benefits, I think it is. Yeah, it is an explanation of benefits, and I'm just a little confused by it. I am with the provider's office. Yeah. Bear with me one second. Okay.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. I received, um, an explanation of, uh, benefits, I think it is. Yeah, it is an explanation of benefits, and I'm just a little confused by it. I am with the provider's office.

Speaker speaker_0: Yeah. Bear with me one second.

Speaker speaker_1: Okay.