## Transcript: Justin Mills-5706955943788544-4976077265387520

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hello. This is Steven Stroller. Good afternoon. Go ahead. If you would leave your name, number, and a detailed message, I will get back to you as soon as possible. Thank you and have a blessed day. Good afternoon, Steven. This is Justin from Benefits and a Card calling on behalf of MAU. The reason for my phone call today, we received an enrollment form dated October 30th letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you left it blank. Just reaching out, confirming what you wanted to do. As of for now, I'll go ahead and opt you out, but you do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 844-886-5373. Again, 844-886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for taking the time to listen to my message. Hope you have a wonderful day.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hello. This is Steven Stroller.

Speaker speaker\_2: Good afternoon. Go ahead.

Speaker speaker\_1: If you would leave your name, number, and a detailed message, I will get back to you as soon as possible. Thank you and have a blessed day.

Speaker speaker\_3: Good afternoon, Steven. This is Justin from Benefits and a Card calling on behalf of MAU. The reason for my phone call today, we received an enrollment form dated October 30th letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you left it blank. Just reaching out, confirming what you wanted to do. As of for now, I'll go ahead and opt you out, but you do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 844-886-5373. Again, 844-886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for taking the time to listen to my message. Hope you have a wonderful day.