

Transcript: Justin

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi. Um, I've been getting a text message from partner personnel saying that I have 30 days from my first check to sign up for enroll for benefits, and this was the number that they gave me. Yeah. The text message you received was just a courtesy reminder from them letting you know that you were eligible to be enrolled into their benefits, and they had 30 days- Mm-hmm. ... to enroll. However, I could email you a copy of a benefit guide if you wanted to look something over. Uh, yes, please. Okay. Do you have a good email I could send this to? Yeah. It would be Angelica Mariscal, A-N-G-E-L-I-C-A-M-A-R-I-S-C-A-L 062 at gmail.com. And just to confirm, A-N-G-E-L-I-C-A-M-A-R-I-S-C-A-L 062 at Gmail? Yes. Okay. So, the email that you should be looking out for will be coming from info, that's I-N-F-O, at benefits in a card dot com. However, if you don't see it in your inbox, be sure to check the spam or check the junk folder, okay? Mm-hmm. Is there anything else I could help you out with today? No, that was it. Awesome. Well, you have a wonderful day, okay? You too. Thank you. All right. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi. Um, I've been getting a text message from partner personnel saying that I have 30 days from my first check to sign up for enroll for benefits, and this was the number that they gave me.

Speaker speaker_1: Yeah. The text message you received was just a courtesy reminder from them letting you know that you were eligible to be enrolled into their benefits, and they had 30 days-

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: ... to enroll. However, I could email you a copy of a benefit guide if you wanted to look something over.

Speaker speaker_2: Uh, yes, please.

Speaker speaker_1: Okay. Do you have a good email I could send this to?

Speaker speaker_2: Yeah. It would be Angelica Mariscal, A-N-G-E-L-I-C-A-M-A-R-I-S-C-A-L 062 at gmail.com.

Speaker speaker_1: And just to confirm, A-N-G-E-L-I-C-A-M-A-R-I-S-C-A-L 062 at Gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. So, the email that you should be looking out for will be coming from info, that's I-N-F-O, at benefits in a card dot com. However, if you don't see it in your inbox, be sure to check the spam or check the junk folder, okay?

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Is there anything else I could help you out with today?

Speaker speaker_2: No, that was it.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: All right. Bye-bye.

Speaker speaker_2: Bye-bye.