

Transcript: Justin

Mills-5697679273017344-5152261376098304

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes, I was calling to, uh, cancel my, um, my benefits 'cause I'm actually gonna-- gonna be on my wife's. Okay. What's the staffing agency you work for? AccuForce. And the last four of your social? 9630. And what was your first and last name? Shane Morgret, M-O-R-G-R-E-T. And for security purposes, can you verify your home address, including city, state and ZIP Code, Shane? 1529 Suncrest Drive, Apartment 5, Kingsport, Tennessee 37665. And your date of birth? 12/15/1979. And a good telephone number, it has a 717-992-5682? Yes. And the email has ohiostatefan1998@yahoo? Yep. Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. Okay. So it is possible for you to experience one or two more final payroll reductions. But after that, you should be officially canceled. Okay, Shane? Not a problem. Awesome. Well, is there anything else I could assist you with today? Nope, that's everything. Awesome. Well, thank you for calling Benefits and A Card, and I hope you have a wonderful day, all right? All right. You too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes, I was calling to, uh, cancel my, um, my benefits 'cause I'm actually gonna-- gonna be on my wife's.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: AccuForce.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 9630.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Shane Morgret, M-O-R-G-R-E-T.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and ZIP Code, Shane?

Speaker speaker_1: 1529 Suncrest Drive, Apartment 5, Kingsport, Tennessee 37665.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 12/15/1979.

Speaker speaker_0: And a good telephone number, it has a 717-992-5682?

Speaker speaker_1: Yes.

Speaker speaker_0: And the email has ohiostatefan1998@yahoo?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through.

Speaker speaker_1: Okay.

Speaker speaker_0: So it is possible for you to experience one or two more final payroll reductions. But after that, you should be officially canceled. Okay, Shane?

Speaker speaker_1: Not a problem.

Speaker speaker_0: Awesome. Well, is there anything else I could assist you with today?

Speaker speaker_1: Nope, that's everything.

Speaker speaker_0: Awesome. Well, thank you for calling Benefits and A Card, and I hope you have a wonderful day, all right?

Speaker speaker_1: All right. You too.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye.