

Transcript: Justin

Mills-5678952129675264-6558080047431680

Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Uh, yeah, I'm, uh, trying to finish my enrollment in this, uh, in this facility, and, um, I was told that I need to call and, um, opt out or opt in, and I'll, I'll opt out. I already have coverage, so. Okay, so you stated you're creating, uh, or you're in, you're, uh, applying for them, correct? Yes. Okay, so in order for me to create a file on our system- And they said you must... Go ahead, go ahead. I stated in order for us to create a file on our system to opt you out of their benefits, I need your full social. However, what's that staffing agency you're working for? Uh, I forgot what the name of this place is. Um, uh, what's the name of this place? Birds? Okay, so Surge Staffing? Yes, sir. And your full social? 410-53-3661. And just to confirm, 410-53-3661? Yes, sir. And your first and last name? Christopher Whigham, W-H-I-T-H-A-M. Okay. And your home address, including city, state, and zip code? It'd be, uh, 1011 Miller Avenue, Newark, Ohio. Um, do you know the zip, baby? 43055. 43055. Thank you. And your date of birth? 10/5/71. And a good telephone number. How about 740-618-3092? Perfect. And do you have a good email? Uh, whighamandsonsconstruction, but it's only C-O-N, @g-, @gmail.com. So it's whighamandsons, C-O-N, @gmail.com. Mm-hmm. Gmail, okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Christopher? Uh, I believe that was it. Awesome, well, you have a wonderful day, okay? You do the same thing. All right, bye-bye. Have a good time.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yeah, I'm, uh, trying to finish my enrollment in this, uh, in this facility, and, um, I was told that I need to call and, um, opt out or opt in, and I'll, I'll opt out. I already have coverage, so.

Speaker speaker_0: Okay, so you stated you're creating, uh, or you're in, you're, uh, applying for them, correct?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay, so in order for me to create a file on our system-

Speaker speaker_1: And they said you must... Go ahead, go ahead.

Speaker speaker_0: I stated in order for us to create a file on our system to opt you out of their benefits, I need your full social. However, what's that staffing agency you're working for?

Speaker speaker_1: Uh, I forgot what the name of this place is. Um, uh, what's the name of this place? Birds?

Speaker speaker_0: Okay, so Surge Staffing?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And your full social?

Speaker speaker_1: 410-53-3661.

Speaker speaker_0: And just to confirm, 410-53-3661?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Christopher Whigham, W-H-I-T-H-A-M.

Speaker speaker_0: Okay. And your home address, including city, state, and zip code?

Speaker speaker_1: It'd be, uh, 1011 Miller Avenue, Newark, Ohio. Um, do you know the zip, baby?

Speaker speaker_2: 43055.

Speaker speaker_1: 43055. Thank you.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 10/5/71.

Speaker speaker_0: And a good telephone number. How about 740-618-3092?

Speaker speaker_1: Perfect.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: Uh, whighamandsonsconstruction, but it's only C-O-N, @g-, @gmail.com. So it's whighamandsons, C-O-N, @gmail.com.

Speaker speaker_0: Mm-hmm. Gmail, okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Christopher?

Speaker speaker_1: Uh, I believe that was it.

Speaker speaker_0: Awesome, well, you have a wonderful day, okay?

Speaker speaker_1: You do the same thing.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Have a good time.