

Transcript: Justin

Mills-5665304144723968-4852761830572032

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon, Dashonda. This is Justin from Benefits and a Card calling on behalf of MAU. The reason for my phone call today, we received an enrollment form dated November 4th, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down both MEC medical plans when technically you're only choose, able to choose one. So I'm just reaching out confirming which MEC plan you wanted. As of for now, I'll go ahead and put you down for the Stay Healthy MEC standalone as well as the additional benefit options you elected for employee only. You do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 844-886-5373. Again, 844-886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for taking the time to listen to my message. Hope you have a wonderful day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good afternoon, Dashonda. This is Justin from Benefits and a Card calling on behalf of MAU. The reason for my phone call today, we received an enrollment form dated November 4th, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down both MEC medical plans when technically you're only choose, able to choose one. So I'm just reaching out confirming which MEC plan you wanted. As of for now, I'll go ahead and put you down for the Stay Healthy MEC standalone as well as the additional benefit options you elected for employee only. You do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 844-886-5373. Again, 844-886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for taking the time to listen to my message. Hope you have a wonderful day.