

Transcript: Justin

Mills-5660856895979520-4816046224097280

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi. Yes. I just wanted to, uh, double check. Is this from Personal? Uh, Benefits in a Card, we're the benefit administrators for staffing agencies. We deal with their health insurance. Oh, okay. Um, is it with the... I'm sorry. I'm trying to check. Is it the Good Health Distribution? Um, I don't think that's an as- a staffing agency we work with. Uh, maybe that's an assignment you're on. Um, what's the staffing agency you work for? I don't work for an agency. I was just calling, um, this number because I thought this is the number I had for, um, an enrollment that I had made for medical insurance. Yeah. Um, what's the as- what's... Well, what's the temp service that you went through? Because we deal with staffing agencies and enrollment forms. Oh, okay. Um, where would I find that? Um, your onboarding paperwork. It should have the name of the staffing agency you work for in the onboarding paperwork. See, I didn't get paperwork. Uh, they just did it all over the phone. Okay. Um, well, reach out to that agency or whatever you work for or applied for just to confirm what the name of it is, and then give us a call back, and we can go from there. Okay, thank you. You're welcome. Have a great day. Okay? Mm-hmm. Bye. Retard.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi. Yes. I just wanted to, uh, double check. Is this from Personal?

Speaker speaker_1: Uh, Benefits in a Card, we're the benefit administrators for staffing agencies. We deal with their health insurance.

Speaker speaker_2: Oh, okay. Um, is it with the... I'm sorry. I'm trying to check. Is it the Good Health Distribution?

Speaker speaker_1: Um, I don't think that's an as- a staffing agency we work with. Uh, maybe that's an assignment you're on. Um, what's the staffing agency you work for?

Speaker speaker_2: I don't work for an agency. I was just calling, um, this number because I thought this is the number I had for, um, an enrollment that I had made for medical insurance.

Speaker speaker_1: Yeah. Um, what's the as- what's... Well, what's the temp service that you went through? Because we deal with staffing agencies and enrollment forms.

Speaker speaker_2: Oh, okay. Um, where would I find that?

Speaker speaker_1: Um, your onboarding paperwork. It should have the name of the staffing agency you work for in the onboarding paperwork.

Speaker speaker_2: See, I didn't get paperwork. Uh, they just did it all over the phone.

Speaker speaker_1: Okay. Um, well, reach out to that agency or whatever you work for or applied for just to confirm what the name of it is, and then give us a call back, and we can go from there.

Speaker speaker_2: Okay, thank you.

Speaker speaker_1: You're welcome. Have a great day. Okay?

Speaker speaker_2: Mm-hmm. Bye.

Speaker speaker_1: Retard.