Transcript: Justin Mills-5627479801905152-4880041189228544

Full Transcript

Thank you for calling Benefits and Accred. This is Justin. How can I help you today? Yeah, so I just got a text from someone talking about benefits or something. Um, do you mind reading out that text message for me, please? Okay . It says, "Congra- congrats on, on your job with Surge. You will be automatically enrolled in MEC TellRex within 30 days. Call BIC at 1-800 to make changes for your winter clothes." What is that about? Yeah, so that text message you received was just congratulating you on a job with Surge Staffing, letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's your health insurance. Oh, okay. All right, all right, I already got it. Yes, sir. Okay. Well, is there anything else I could assist you with today? No, that's it. Thank you. You're welcome. You have a great day, okay?

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Accred. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, so I just got a text from someone talking about benefits or something.

Speaker speaker_0: Um, do you mind reading out that text message for me, please?

Speaker speaker_1: Okay . It says, "Congra- congrats on, on your job with Surge. You will be automatically enrolled in MEC TellRex within 30 days. Call BIC at 1-800 to make changes for your winter clothes." What is that about?

Speaker speaker_0: Yeah, so that text message you received was just congratulating you on a job with Surge Staffing, letting you know you would be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's your health insurance.

Speaker speaker_1: Oh, okay. All right, all right, I already got it. Yes, sir.

Speaker speaker_0: Okay. Well, is there anything else I could assist you with today?

Speaker speaker_1: No, that's it. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?