

## **Transcript: Justin**

**Mills-5593664818200576-5547861676343296**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits for my Card. This is Justin. How can I help you today? Yes, I had got a text from y'all. So... Uh, do you mind reading out the text message for me please? Huh? Do you mind reading out the text message for me please? Yes. Uh... "Welcome to People Personnel. You have 30 days for your first paycheck to enroll in benefits." Okay. Yeah. So the text message you received was just welcoming you to Partners Personnel. Okay. And letting you know that you were eligible to be enrolled into benefits and that you had 30 days from your first paycheck to be enrolled, so like medical, dental, vision insurance. So, like I said, it was just a courtesy reminder from them. Okay. All right. Thank you. You're welcome. You have a great day, okay? All right. You too. Bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits for my Card. This is Justin. How can I help you today?

Speaker speaker\_2: Yes, I had got a text from y'all. So...

Speaker speaker\_1: Uh, do you mind reading out the text message for me please?

Speaker speaker\_2: Huh?

Speaker speaker\_1: Do you mind reading out the text message for me please?

Speaker speaker\_2: Yes. Uh... "Welcome to People Personnel. You have 30 days for your first paycheck to enroll in benefits."

Speaker speaker\_1: Okay. Yeah. So the text message you received was just welcoming you to Partners Personnel.

Speaker speaker\_2: Okay.

Speaker speaker\_1: And letting you know that you were eligible to be enrolled into benefits and that you had 30 days from your first paycheck to be enrolled, so like medical, dental, vision insurance. So, like I said, it was just a courtesy reminder from them.

Speaker speaker\_2: Okay. All right. Thank you.

Speaker speaker\_1: You're welcome. You have a great day, okay?

Speaker speaker\_2: All right. You too. Bye.