

Transcript: Justin

Mills-5566084506140672-6182902207823872

Full Transcript

Your call meeting monitor or recorded for quality assurance purposes. Call has been forwarded to an automated voice messaging system. 828-458-6515 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. Good afternoon, Courtney. This is Justin from Benefits in a Card calling on behalf of MAU. Reason for my phone call today, we received an enrollment form dated October 28th, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down all of the medical plans for employee only, when technically you're only allowed to choose one or two. So I'm just reaching out confirming which medical plan you wanted to be enrolled into. Um, as of for now, I'll go ahead and enroll you into the Stay Healthy MEC Standalone as well as the Ensure Plus Basic for Employee Only, and the additional benefit options you elected as well. You do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 844-886-5373. Again, 844-886-5373. We're open Monday through Friday from 8:00 AM to 8:00 PM Eastern Standard Time. Thank you for taking the time to listen to my message. Hope you have a wonderful day.

Conversation Format

Speaker speaker_0: Your call meeting monitor or recorded for quality assurance purposes.

Speaker speaker_1: Call has been forwarded to an automated voice messaging system. 828-458-6515 is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five.

Speaker speaker_2: Good afternoon, Courtney. This is Justin from Benefits in a Card calling on behalf of MAU. Reason for my phone call today, we received an enrollment form dated October 28th, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down all of the medical plans for employee only, when technically you're only allowed to choose one or two. So I'm just reaching out confirming which medical plan you wanted to be enrolled into. Um, as of for now, I'll go ahead and enroll you into the Stay Healthy MEC Standalone as well as the Ensure Plus Basic for Employee Only, and the additional benefit options you elected as well. You do have 30 days from your first paycheck to give us a call back to make any changes to the coverage at 844-886-5373. Again, 844-886-5373. We're open Monday through Friday from 8:00 AM to

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