

## **Transcript: Justin**

**Mills-5508684245319680-5756368445194240**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hey, Justin. Um, it was telling me, um... Well, a text message came saying I had 30 days to enroll. I guess that's for the benefits. Yeah. Um, what's that staffing agency you work for? Um, Partners Personnel. Yeah. So that text message you received was just welcoming you to Partners Personnel and letting you know that you were eligible to be enrolled into their health insurance, and that you have 30 days from your first paycheck to enroll. Um, I can email you a copy of the benefit guide if you wanted to look something over. Uh, that'll work. Appreciate it. Okay. Do you have a good email I can send this to? Uh, Jamesgilliam, G-I-A-M, 95@gmail.com. And just to confirm, Jamesgilliam95@gmail? Yes, sir. Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder. Okay? All right. Is there anything else I can help you out with today? Um, no sir. Awesome. Well, you have a wonderful day, okay? All right. You too, my man. Thank you. Bye-bye. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker\_2: Hey, Justin. Um, it was telling me, um... Well, a text message came saying I had 30 days to enroll. I guess that's for the benefits.

Speaker speaker\_1: Yeah. Um, what's that staffing agency you work for?

Speaker speaker\_2: Um, Partners Personnel.

Speaker speaker\_1: Yeah. So that text message you received was just welcoming you to Partners Personnel and letting you know that you were eligible to be enrolled into their health insurance, and that you have 30 days from your first paycheck to enroll. Um, I can email you a copy of the benefit guide if you wanted to look something over.

Speaker speaker\_2: Uh, that'll work. Appreciate it.

Speaker speaker\_1: Okay. Do you have a good email I can send this to?

Speaker speaker\_2: Uh, Jamesgilliam, G-I-A-M, 95@gmail.com.

Speaker speaker\_1: And just to confirm, Jamesgilliam95@gmail?

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com. However, if you don't see it in your inbox, be sure to check your spam or check your junk folder. Okay?

Speaker speaker\_2: All right.

Speaker speaker\_1: Is there anything else I can help you out with today?

Speaker speaker\_2: Um, no sir.

Speaker speaker\_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_2: All right. You too, my man.

Speaker speaker\_1: Thank you. Bye-bye.

Speaker speaker\_2: Thank you.