

Transcript: Justin

Mills-5492790188261376-5463776040009728

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hello. Uh, I just got a text message. It says, "Congrats on your job with Surge. You will be auto enrolled in M, MEC teller, Teller RX within 30 days." What, what is that? Yeah, so the text message you received was just congratulating you on our job with Surge Staffing and letting you know that you'd be automatically enrolled into that medical plan. Um, however, that medical plan covers all of your preventative healthcare services, so like your physicals, diabetes screenings, vaccinations, stuff like that. So it's health insurance. Okay. All right. Appreciate it. You're welcome. You have a great day, okay? All right. Have a blast.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hello. Uh, I just got a text message. It says, "Congrats on your job with Surge. You will be auto enrolled in M, MEC teller, Teller RX within 30 days." What, what is that?

Speaker speaker_1: Yeah, so the text message you received was just congratulating you on our job with Surge Staffing and letting you know that you'd be automatically enrolled into that medical plan. Um, however, that medical plan covers all of your preventative healthcare services, so like your physicals, diabetes screenings, vaccinations, stuff like that. So it's health insurance.

Speaker speaker_2: Okay. All right. Appreciate it.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: All right.

Speaker speaker_1: Have a blast.