

## Transcript: Justin

**Mills-5456202701783040-4916019570982912**

### Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Yes, Justin. My name is Elvis Clark. I'm employed through ManCan in Weirton, West Virginia. I got a message about enrolling. I was wondering what are the benefits, what does it pay? What... I mean, what is it about? Yeah. So that message you received was just a courtesy reminder from ManCan letting you know you are eligible to be enrolled into their health insurance. However, I can email you a copy of a benefit guide if you wanted something to look over. Well, no. That's, that's fine. I mean what would be, what would be the cost to me for the benefits health? Um, so that's explained in the benefit guide. What's offered and what's covered, what's not covered. Um, usually prices range depending on what plans you wanted. That's why I offered to email you a copy of a benefit guide, so you could look it over. All right. That's fine. And what's a good email I could send this to? Clark, C-L-A-R-K, Elvis, E-L-V-I-S, 743@gmail.com. And just to confirm, ClarkElvis743@gmail.com? Yes, sir. Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsandacard.com, okay? All right, sir. Thank you. You're welcome. You have a great day, okay? Mm-hmm. You too. Bye-bye. Bye-bye.

### Conversation Format

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Yes, Justin. My name is Elvis Clark. I'm employed through ManCan in Weirton, West Virginia. I got a message about enrolling. I was wondering what are the benefits, what does it pay? What... I mean, what is it about?

Speaker speaker\_0: Yeah. So that message you received was just a courtesy reminder from ManCan letting you know you are eligible to be enrolled into their health insurance. However, I can email you a copy of a benefit guide if you wanted something to look over.

Speaker speaker\_1: Well, no. That's, that's fine. I mean what would be, what would be the cost to me for the benefits health?

Speaker speaker\_0: Um, so that's explained in the benefit guide. What's offered and what's covered, what's not covered. Um, usually prices range depending on what plans you wanted. That's why I offered to email you a copy of a benefit guide, so you could look it over.

Speaker speaker\_1: All right. That's fine.

Speaker speaker\_0: And what's a good email I could send this to?

Speaker speaker\_1: Clark, C-L-A-R-K, Elvis, E-L-V-I-S, 743@gmail.com.

Speaker speaker\_0: And just to confirm, ClarkElvis743@gmail.com?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsandacard.com, okay?

Speaker speaker\_1: All right, sir. Thank you.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: Mm-hmm. You too.

Speaker speaker\_0: Bye-bye.

Speaker speaker\_1: Bye-bye.