

Transcript: Justin

Mills-5449369719980032-4841864312700928

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? I'm just trying to check my balance. I thought I could do it by phone. Check your balance? This is Benefits and a Card. We deal with health insurance here. Yeah. That's what I'm calling about. I have a, an Anthem Benefit Card and I wanted to check my balance on it. Okay. We don't work with Anthem. The insurance carrier we work with is American Public Life.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: I'm just trying to check my balance. I thought I could do it by phone.

Speaker speaker_1: Check your balance? This is Benefits and a Card. We deal with health insurance here.

Speaker speaker_2: Yeah. That's what I'm calling about. I have a, an Anthem Benefit Card and I wanted to check my balance on it.

Speaker speaker_1: Okay. We don't work with Anthem. The insurance carrier we work with is American Public Life.