

Transcript: Justin

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, yeah. I got a text that says, uh, "Congrats on your job with Surge. Uh, you will be auto enrolled in MEC TelRx within 30 days." Um, am I... Is that for the Children's Place? Uh, that's for insurance offered through Surge Staffing. I got insurance through Surge? They auto enroll their new hires into that medical plan 30 days after their first paycheck. So, you had the option to either accept an auto enrollment or the option to opt out of the auto enrollment. It's for health insurance. Oh, okay. All right. Well, that's all I needed to know. Thank you. No worries. You have a great day, okay?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Uh, yeah. I got a text that says, uh, "Congrats on your job with Surge. Uh, you will be auto enrolled in MEC TelRx within 30 days." Um, am I... Is that for the Children's Place?

Speaker speaker_1: Uh, that's for insurance offered through Surge Staffing.

Speaker speaker_2: I got insurance through Surge?

Speaker speaker_1: They auto enroll their new hires into that medical plan 30 days after their first paycheck. So, you had the option to either accept an auto enrollment or the option to opt out of the auto enrollment. It's for health insurance.

Speaker speaker_2: Oh, okay. All right. Well, that's all I needed to know. Thank you.

Speaker speaker_1: No worries. You have a great day, okay?