

Transcript: Justin

Mills-5388471424565248-5295280096591872

Full Transcript

Thank you for calling Benefit Center Card. This is Justin. How can I help you today? Hey, Justin. My name is Richard Thomas. I was previously employed, um, by Oxford Global and I wanted to find out what's the contact number for HR. Um, I'm applying for another job and I need to fill out some information, and I wanted to find out, um, what's the contact number for HR. Um, now us at Benefit Center Card, we wouldn't have access to that information. I would just go on Google and type in "Local Oxford Global branch near me" and it should bring up their corporate website. I tried that and I see the corporate website. They don't have a phone number on their website. Okay. Um, well, honestly the next best thing is to probably go into the office to check. I've never been to the office. I work remote. I'm not even sure where the office is. Is I've never had, like, a physical relationship with, um, even my contact. Um... Totally understand. Okay. But yes sir, like I said, we don't have access to any of those type of numbers. All right. I'll, I'll just reach out to my contact then and see if they would have that information. Thank you. You're welcome. You have a great day, OK.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Center Card. This is Justin. How can I help you today?

Speaker speaker_1: Hey, Justin. My name is Richard Thomas. I was previously employed, um, by Oxford Global and I wanted to find out what's the contact number for HR. Um, I'm applying for another job and I need to fill out some information, and I wanted to find out, um, what's the contact number for HR.

Speaker speaker_0: Um, now us at Benefit Center Card, we wouldn't have access to that information. I would just go on Google and type in "Local Oxford Global branch near me" and it should bring up their corporate website.

Speaker speaker_1: I tried that and I see the corporate website. They don't have a phone number on their website.

Speaker speaker_0: Okay. Um, well, honestly the next best thing is to probably go into the office to check.

Speaker speaker_1: I've never been to the office. I work remote. I'm not even sure where the office is. Is I've never had, like, a physical relationship with, um, even my contact. Um...

Speaker speaker_0: Tot- totally understand.

Speaker speaker_1: Okay.

Speaker speaker_0: But yes sir, like I said, we don't have access to any of those type of numbers.

Speaker speaker_1: All right. I'll, I'll just reach out to my contact then and see if they would have that information. Thank you.

Speaker speaker_0: You're welcome. You have a great day, OK.