

## **Transcript: Justin**

**Mills-5388331422760960-6129821354737664**

### **Full Transcript**

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Uh, good morning. I received a text message about, uh, enrolling before my enrollment ends, and I was just wondering, um, how much it costs and everything like that. Um, I can email you a copy of a benefit guide. Um, what's the staffing agency you work for? Accuforce, A-C-C-U-F-O-R-C-E. Accuforce, okay. Let's see here. Let me pull up benefit guide. And do you have a good email I can send this to? Yes. Uh, all lowercase, um, james, J-A-M-E-S, stanley, S-T-A-N-L-E-Y, 1968@icloud.com. And just to confirm, james, J-A-M-E-S, stanley, S-T-A-N-L-E-Y, 1968 icloud? Yes, sir. Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com, okay? All righty. I appreciate it. You're welcome. You have a great day, okay? You too. Thank you, sir. Bye-bye. You're welcome. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Uh, good morning. I received a text message about, uh, enrolling before my enrollment ends, and I was just wondering, um, how much it costs and everything like that.

Speaker speaker\_0: Um, I can email you a copy of a benefit guide. Um, what's the staffing agency you work for?

Speaker speaker\_1: Accuforce, A-C-C-U-F-O-R-C-E.

Speaker speaker\_0: Accuforce, okay. Let's see here. Let me pull up benefit guide. And do you have a good email I can send this to?

Speaker speaker\_1: Yes. Uh, all lowercase, um, james, J-A-M-E-S, stanley, S-T-A-N-L-E-Y, 1968@icloud.com.

Speaker speaker\_0: And just to confirm, james, J-A-M-E-S, stanley, S-T-A-N-L-E-Y, 1968 icloud?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_0: Okay. So the email that you should be looking out for for that benefit guide will be coming from info, that's I-N-F-O, @benefitsinacard.com, okay?

Speaker speaker\_1: All righty. I appreciate it.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: You too. Thank you, sir. Bye-bye.

Speaker speaker\_0: You're welcome. Bye-bye.