

Transcript: Justin

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Full Transcript

Thank you for calling Benefits and Accords. This is Justin. How can I help you today? I just... Th- this is David Long. I wanted to call to tell you I don't want the insurance, 'cause I'm just starting ... and I already have insurance. Okay. So, what's the staffing agency you work for? What ... now? Um, Integrity. Okay. Did you recently just start with Integrity, you said? Yes. Yes. So, in order for me to create a file in our system to opt you out of Integrity Trade Services benefits, I need your full social. 311-88-6552. And just to confirm, 311-88-6552? Mm-hmm. Okay. And what was your first and last name again? I'm sorry. David Long. Long. Okay. And your home address, including city, state, and zip code. 708 1/2 Jackson Street, Laporte, 46350. State? Indiana. Okay. My apologies, I didn't hear that. And your date of birth? 10/23/67. And a good telephone number has 219-380-2536? Yep. And do you have a good email, by any chance? Nope. Okay. No worries. So, I'll go ahead and opt you out. Is there anything else I can help you out today, David? Nope. That's all. Awesome. Well, you have a wonderful day, okay? All right. You, too. Bye. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Accords. This is Justin. How can I help you today?

Speaker speaker_1: I just... Th- this is David Long. I wanted to call to tell you I don't want the insurance, 'cause I'm just starting ... and I already have insurance.

Speaker speaker_0: Okay. So, what's the staffing agency you work for?

Speaker speaker_2: What ... now?

Speaker speaker_1: Um, Integrity.

Speaker speaker_0: Okay. Did you recently just start with Integrity, you said?

Speaker speaker_1: Yes. Yes.

Speaker speaker_0: So, in order for me to create a file in our system to opt you out of Integrity Trade Services benefits, I need your full social.

Speaker speaker_1: 311-88-6552.

Speaker speaker_0: And just to confirm, 311-88-6552?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Okay. And what was your first and last name again? I'm sorry.

Speaker speaker_1: David Long.

Speaker speaker_0: Long. Okay. And your home address, including city, state, and zip code.

Speaker speaker_1: 708 1/2 Jackson Street, Laporte, 46350.

Speaker speaker_0: State?

Speaker speaker_1: Indiana.

Speaker speaker_0: Okay. My apologies, I didn't hear that. And your date of birth?

Speaker speaker_1: 10/23/67.

Speaker speaker_0: And a good telephone number has 219-380-2536?

Speaker speaker_1: Yep.

Speaker speaker_0: And do you have a good email, by any chance?

Speaker speaker_1: Nope.

Speaker speaker_0: Okay. No worries. So, I'll go ahead and opt you out. Is there anything else I can help you out today, David?

Speaker speaker_1: Nope. That's all.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: All right. You, too. Bye.

Speaker speaker_0: All right. Bye-bye.