

Transcript: Justin

Mills-5331432906997760-6082406026100736

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, Justin. I was just, uh, wanting to cancel my, uh, insurance. Okay. What's the staffing agency you work for? Innovative. Innovative Staff Solutions. And the last four of your Social? Nine, seven, eight, nine. And what was your first and last name again? Chadwick, C-H-A-D-W-I-C-K. Okay. And for security purposes, could you verify your home address, including city, state and zip code, Chadwick? 519 6th Innings Road, uh, Du Quoin, 62832. And your date of birth? 11/18/77. And a good telephone number I have is 602-350-3568. Correct. And the email I have is titan1002203.cg@gmail.com. Correct. Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions. But after that you should be officially canceled. Okay, Chadwick? All right. Thank you. You're welcome. You have a great day, okay? You too. Bye-bye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi, Justin. I was just, uh, wanting to cancel my, uh, insurance.

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: Innovative.

Speaker speaker_1: Innovative Staff Solutions. And the last four of your Social?

Speaker speaker_2: Nine, seven, eight, nine.

Speaker speaker_1: And what was your first and last name again?

Speaker speaker_2: Chadwick, C-H-A-D-W-I-C-K.

Speaker speaker_1: Okay. And for security purposes, could you verify your home address, including city, state and zip code, Chadwick?

Speaker speaker_2: 519 6th Innings Road, uh, Du Quoin, 62832.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 11/18/77.

Speaker speaker_1: And a good telephone number I have is 602-350-3568.

Speaker speaker_2: Correct.

Speaker speaker_1: And the email I have is titan1002203.cg@gmail.com.

Speaker speaker_2: Correct.

Speaker speaker_1: Okay. So I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions. But after that you should be officially canceled. Okay, Chadwick?

Speaker speaker_2: All right. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You too. Bye-bye.

Speaker speaker_1: Thank you. Bye-bye.