

Transcript: Justin

Mills-5300316917252096-4688626466996224

Full Transcript

Thank you for calling Emergency Justice. This is Justin. How can I help you today? Uh, hello, Mr. Justin. I'm trying to get my, um, my health insurance card. Yeah. Let me check on that for you. What's the staffing agency you work for? MAU. And the last four of your social? 7772. And what was your first and last name? Roderick Butler. Okay. And for security purposes, can you verify your home address, including city, state and zip no- zip code, Roderick? 2494 Beulah, B-E-U-L-A-H, Road, Smokes, South Carolina 29481. And your date of birth? January the 3rd, 1998. And a good telephone number have us 662-0701. Yes, sir. And the email I have is roderickbutner@jbound.com. Um, can I change it? 'Cause I can't get into that email anymore. And then I have another email is getthebag98@icloud. Is that a good one? Yes, sir. That's a good one. Okay. Um, well, here, do you mind if I place you in a brief hold while I email you the information to you? Um, yeah. Could I get the, the health one, the vision one and the dental one; if there's all three of them? Yes, sir. I was gonna email you all of the ID cards. All right. Thank you. That would be good. You're welcome. I'll be right back for you, okay? All right. Okay. Hello, Roderick. You still there? Yes, sir. Awesome. Thank you so much for holding. So, I went ahead and emailed you all of your ID cards to the email we had on file. Email that you should be looking out for is coming from info, that's I-N-F-O, @benefitsandcard.com. However, if you don't see them in your inbox, be sure to check your spam or check your junk folder. Okay? Okay. This is 40 years after her. How was today? It is 40 years. Yeah. No, that's it. She maked me up twice. Well, you have a wonderful day, okay? Yes, sir. All right, bye-bye. Mm-hmm. Mr. Brown. This is Cynthia. Good afternoon. Or sorry, I should say, this is Cynthia Cox. I'm gonna...

Conversation Format

Speaker speaker_0: Thank you for calling Emergency Justice. This is Justin. How can I help you today?

Speaker speaker_1: Uh, hello, Mr. Justin. I'm trying to get my, um, my health insurance card.

Speaker speaker_0: Yeah. Let me check on that for you. What's the staffing agency you work for?

Speaker speaker_1: MAU.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 7772.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Roderick Butler.

Speaker speaker_0: Okay. And for security purposes, can you verify your home address, including city, state and zip no- zip code, Roderick?

Speaker speaker_1: 2494 Beulah, B-E-U-L-A-H, Road, Smokes, South Carolina 29481.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: January the 3rd, 1998.

Speaker speaker_0: And a good telephone number have us 662-0701.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And the email I have is roderickbutner@jbound.com.

Speaker speaker_1: Um, can I change it? 'Cause I can't get into that email anymore.

Speaker speaker_0: And then I have another email is getthebag98@icloud. Is that a good one?

Speaker speaker_1: Yes, sir. That's a good one.

Speaker speaker_0: Okay. Um, well, here, do you mind if I place you in a brief hold while I email you the information to you?

Speaker speaker_1: Um, yeah. Could I get the, the health one, the vision one and the dental one; if there's all three of them?

Speaker speaker_0: Yes, sir. I was gonna email you all of the ID cards.

Speaker speaker_1: All right. Thank you. That would be good.

Speaker speaker_0: You're welcome. I'll be right back for you, okay?

Speaker speaker_1: All right.

Speaker speaker_0: Okay. Hello, Roderick. You still there?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Awesome. Thank you so much for holding. So, I went ahead and emailed you all of your ID cards to the email we had on file. Email that you should be looking out for is coming from info, that's I-N-F-O, @benefitsandcard.com. However, if you don't see them in your inbox, be sure to check your spam or check your junk folder. Okay?

Speaker speaker_1: Okay.

Speaker speaker_3: This is 40 years after her.

Speaker speaker_0: How was today?

Speaker speaker_3: It is 40 years.

Speaker speaker_1: Yeah. No, that's it.

Speaker speaker_3: She maked me up twice.

Speaker speaker_0: Well, you have a wonderful day, okay?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: All right, bye-bye.

Speaker speaker_1: Mm-hmm.

Speaker speaker_3: Mr. Brown. This is Cynthia. Good afternoon. Or sorry, I should say, this is Cynthia Cox. I'm gonna...