

## **Transcript: Justin**

**Mills-5292496551854080-4762531947266048**

### **Full Transcript**

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Hi. Yes. Hi. My name is Claudia. I'm actually an employee for the CTEGF, I think that's, that's what it's called. I just received a message from you guys, a text message saying about, something about my, uh, my insurance. I don't know if I need to cancel it. I'm no longer with the company. Um, well, since you're no longer with the company, you can go ahead and disregard the text message you received. Okay. So you won't, it won't be any problem? Correct. Okay. All right. Thank you. You're welcome. You have a great day, okay? Bye. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Hi. Yes. Hi. My name is Claudia. I'm actually an employee for the CTEGF, I think that's, that's what it's called. I just received a message from you guys, a text message saying about, something about my, uh, my insurance. I don't know if I need to cancel it. I'm no longer with the company.

Speaker speaker\_0: Um, well, since you're no longer with the company, you can go ahead and disregard the text message you received.

Speaker speaker\_1: Okay. So you won't, it won't be any problem?

Speaker speaker\_0: Correct.

Speaker speaker\_1: Okay. All right. Thank you.

Speaker speaker\_0: You're welcome. You have a great day, okay?

Speaker speaker\_1: Bye. Bye-bye.