

Transcript: Justin

Mills-5278033446223872-4531841259061248

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Uh, yes. I'm trying to, um... decline all coverages. It's saying, "Enrollment not allowed. Please contact our contact center." Okay, I can opt you out. Um, what's the staffing agency you work for? Uh, Surge. And the last four of your social? 3725. And your first and last name? Megan Higgins. And for security purposes, can you verify your home address, including city, state and zip code? 1417 Gwalt Street, Columbus, Ohio 43205. And your date of birth? January the 3rd, 1992. And a good telephone number I have is 614-531-8542. Correct. And the email I have is meganhiggins1@gmail? Correct. Okay, so I'll go ahead and opt you out. Was there anything else I could help you out with today? Uh, that's it. Awesome. Well, you have a wonderful day, okay? Mm-hmm.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Uh, yes. I'm trying to, um... decline all coverages. It's saying, "Enrollment not allowed. Please contact our contact center."

Speaker speaker_0: Okay, I can opt you out. Um, what's the staffing agency you work for?

Speaker speaker_1: Uh, Surge.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 3725.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Megan Higgins.

Speaker speaker_0: And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: 1417 Gwalt Street, Columbus, Ohio 43205.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: January the 3rd, 1992.

Speaker speaker_0: And a good telephone number I have is 614-531-8542.

Speaker speaker_1: Correct.

Speaker speaker_0: And the email I have is meganhiggins1@gmail?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Was there anything else I could help you out with today?

Speaker speaker_1: Uh, that's it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Mm-hmm.