

Transcript: Justin

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. May I speak with Jonathan Henryhand? Speaking. Awesome. This is Justin from Benefits in a Cart calling on behalf of MAU. How are you doing today? I'm all right. Awesome. Uh, just to let you know, we received an enrollment form, uh, dated October 22nd, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down that you wanted coverage, but also chose not to participate. So I'm just reaching out confirming what you wanted to do. Yeah, my bad. I'm not... I won't be getting that. Okay, so you wanted to opt out of benefits? Yes. Okay, so I'll go ahead and process this as a declination for you, but is there anything else I can help you out with today? Nah, that's it. Appreciate it. You're welcome. You have a wonderful day, all right?

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon. May I speak with Jonathan Henryhand?

Speaker speaker_2: Speaking.

Speaker speaker_1: Awesome. This is Justin from Benefits in a Cart calling on behalf of MAU. How are you doing today?

Speaker speaker_2: I'm all right.

Speaker speaker_1: Awesome. Uh, just to let you know, we received an enrollment form, uh, dated October 22nd, letting us know you wanted to be enrolled into their health insurance. However, when you submitted the enrollment form, you put down that you wanted coverage, but also chose not to participate. So I'm just reaching out confirming what you wanted to do.

Speaker speaker_2: Yeah, my bad. I'm not... I won't be getting that.

Speaker speaker_1: Okay, so you wanted to opt out of benefits?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay, so I'll go ahead and process this as a declination for you, but is there anything else I can help you out with today?

Speaker speaker_2: Nah, that's it. Appreciate it.

Speaker speaker_1: You're welcome. You have a wonderful day, all right?