

## **Transcript: Justin**

**Mills-5233470917361664-6520621881671680**

### **Full Transcript**

Thank you for calling Benefits in a Cart. This is Justin. How can I help you today? Uh, are you guys calling me? Was there a voicemail left by any chance? Uh, no. Um, so there was probably a phone call or a text message letting you know that your staffing agency is still in their company open enrollment period. So if anything, it was a... Okay. ... from them about benefits. Okay. Is there anything else I could help you out with today? Nope. I just received the call so I called you guys back. Totally understand. Well, you have a wonderful day, okay? You too. All right. Bye-bye. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Cart. This is Justin. How can I help you today?

Speaker speaker\_1: Uh, are you guys calling me?

Speaker speaker\_0: Was there a voicemail left by any chance?

Speaker speaker\_1: Uh, no.

Speaker speaker\_0: Um, so there was probably a phone call or a text message letting you know that your staffing agency is still in their company open enrollment period. So if anything, it was a...

Speaker speaker\_1: Okay.

Speaker speaker\_0: ...

Speaker speaker\_2: ... from them about benefits.

Speaker speaker\_1: Okay.

Speaker speaker\_0: Is there anything else I could help you out with today?

Speaker speaker\_1: Nope. I just received the call so I called you guys back.

Speaker speaker\_0: Totally understand. Well, you have a wonderful day, okay?

Speaker speaker\_1: You too.

Speaker speaker\_0: All right. Bye-bye.

Speaker speaker\_1: Bye-bye.