

Transcript: Justin

Mills-5220424748810240-4580275476152320

Full Transcript

Thank you for calling Benefits in a Card. This is Justin. How can I help you today? Yes. Um, I'm calling about, um, my Anthem Health People's Kroger Benefit Card. I'm trying to find out how much I, I have on it. Um, so us at Benefits in a Card, we don't work with Anthem. You don't? No, sir. Nation Benefits? No, sir. Oh. I'm sorry. No worries. I didn't mean- You have a great day, okay? Okay . All right, thank you. All right, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. This is Justin. How can I help you today?

Speaker speaker_1: Yes. Um, I'm calling about, um, my Anthem Health People's Kroger Benefit Card. I'm trying to find out how much I, I have on it.

Speaker speaker_0: Um, so us at Benefits in a Card, we don't work with Anthem.

Speaker speaker_1: You don't?

Speaker speaker_0: No, sir.

Speaker speaker_1: Nation Benefits?

Speaker speaker_0: No, sir.

Speaker speaker_1: Oh. I'm sorry.

Speaker speaker_0: No worries.

Speaker speaker_1: I didn't mean-

Speaker speaker_0: You have a great day, okay?

Speaker speaker_1: Okay . All right, thank you.

Speaker speaker_0: All right, bye-bye.