

Transcript: Justin

Mills-5184417728741376-4587512300748800

Full Transcript

Thank you for calling Benefits and Occur. This is Justin. How can I help you today? Hello. How are you? Doing well. And yourself? I'm doing good, too. So, I'm calling because they told me that I will be auto-enrolled in the insurance, medical insurance. Is it? Yeah. Did you want to enroll into it, or did you want to opt out of that? I want to, I want to opt out of that. Okay. No worries. So, what's the staffing agency you work for? Search. Search Staffing. And the last four of your Social? The last number of my Social, you said? Yes, the last four. Correct. Oh, 2543. And what was your first and last name? Uh, Severine Joe. Okay. And for security purposes, could you verify your home address, including city, state and zip code for me, please? Yep. 8211 West Gravity Point Apartment A. Cincinnati, Ohio 45231. And your date of birth? Say that again? Uh, your date of birth? Oh. May 4th, 1995. And a good telephone number I have is 929-240-3643. Right. And the email I have is omarbenardpenar@gmail.com. Yes, sir. Okay. So, I'll go ahead and opt you out. Is there anything else I can assist you with today? No. Thank you. You're welcome. You have a great day, okay? You too. All right. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Occur. This is Justin. How can I help you today?

Speaker speaker_1: Hello. How are you?

Speaker speaker_0: Doing well. And yourself?

Speaker speaker_1: I'm doing good, too. So, I'm calling because they told me that I will be auto-enrolled in the insurance, medical insurance. Is it?

Speaker speaker_0: Yeah. Did you want to enroll into it, or did you want to opt out of that?

Speaker speaker_1: I want to, I want to opt out of that.

Speaker speaker_0: Okay. No worries. So, what's the staffing agency you work for?

Speaker speaker_1: Search.

Speaker speaker_0: Search Staffing. And the last four of your Social?

Speaker speaker_1: The last number of my Social, you said?

Speaker speaker_0: Yes, the last four. Correct.

Speaker speaker_1: Oh, 2543.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Uh, Severine Joe.

Speaker speaker_0: Okay. And for security purposes, could you verify your home address, including city, state and zip code for me, please?

Speaker speaker_1: Yep. 8211 West Gravity Point Apartment A. Cincinnati, Ohio 45231.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: Say that again?

Speaker speaker_0: Uh, your date of birth?

Speaker speaker_1: Oh. May 4th, 1995.

Speaker speaker_0: And a good telephone number I have is 929-240-3643.

Speaker speaker_1: Right.

Speaker speaker_0: And the email I have is omarbenardpenar@gmail.com.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay. So, I'll go ahead and opt you out. Is there anything else I can assist you with today?

Speaker speaker_1: No. Thank you.

Speaker speaker_0: You're welcome. You have a great day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.