Transcript: Justin Mills-5177907512655872-6284997895438336

Full Transcript

Thank you for calling BenefitsNetCard. This is Justin. How can I help you today? Yeah, how are you doing? I'm pretty well, and yourself? Yeah, my name is, uh, Elhadj Diao, but I'm calling for cancel the insurance because I don't need the insurance. Okay. What's the staffing agency you work for? Uh, uh, Surge. And the last four of your social? The last? Four, four- The last four. , 40, 40, 4220. And what were your first and last name again? I'm sorry. The last name? First and last name. If, uh, first name is Elhadj, E-L-H-A-D-J-A. Last name is D-I-A-O. Let's see here. And did, did you recently just start with Surge Staffing? Yeah, a, a couple, uh, yeah, I have, yeah, ƒest time. Okay. What's your full social? I wasn't seeing your file on our system, so I need your full social. 872944320. Okay. And just to confirm, 872-9443-20? Yeah. Okay. And your home address, including city, state and zip code. Zip code? Your home address, including city, state and zip code. Yeah. Uh, the, the city is, uh, ci- uh, Sidney. Uh, zip code 45365 Sidney, Ohio. And your home address? Home address, uh, I got it in my, my phone one second. There. Address is 11520... 11525 Kenwood Drive, Apartment One. Okay. And your date of birth? My date of birth's 07021992. And a good telephone number I have is 929-670-1969. Yep. And the email I have is your last name first name @gmail.com? Yep. Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today? Yeah, only that to cancel the insurance. Okay. Yeah, so I went ahead and opted you out. Is there anything else I could help you out with today? Yes. Yeah, only that. Awesome. Well, you have a wonderful day, all right? Thank you. Uh, bye. All right, bye.

Conversation Format

Speaker speaker_0: Thank you for calling BenefitsNetCard. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, how are you doing?

Speaker speaker_0: I'm pretty well, and yourself?

Speaker speaker_1: Yeah, my name is, uh, Elhadj Diao, but I'm calling for cancel the insurance because I don't need the insurance.

Speaker speaker_0: Okay. What's the staffing agency you work for?

Speaker speaker_1: Uh, uh, Surge.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: The last? Four, four-

Speaker speaker_0: The last four.

Speaker speaker_1: , 40, 40, 4220.

Speaker speaker_0: And what were your first and last name again? I'm sorry.

Speaker speaker_1: The last name?

Speaker speaker_0: First and last name.

Speaker speaker_1: If, uh, first name is Elhadj, E-L-H-A-D-J-A. Last name is D-I-A-O.

Speaker speaker_0: Let's see here. And did, did you recently just start with Surge Staffing?

Speaker speaker_1: Yeah, a, a couple, uh, yeah, I have, yeah, ƒest time.

Speaker speaker_0: Okay. What's your full social? I wasn't seeing your file on our system, so I need your full social.

Speaker speaker_1: 872944320.

Speaker speaker_0: Okay. And just to confirm, 872-9443-20?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. And your home address, including city, state and zip code.

Speaker speaker_1: Zip code?

Speaker speaker_0: Your home address, including city, state and zip code.

Speaker speaker_1: Yeah. Uh, the, the city is, uh, ci- uh, Sidney. Uh, zip code 45365 Sidney, Ohio.

Speaker speaker_0: And your home address?

Speaker speaker_1: Home address, uh, I got it in my, my phone one second. There. Address is 11520... 11525 Kenwood Drive, Apartment One.

Speaker speaker_0: Okay. And your date of birth?

Speaker speaker_1: My date of birth's 07021992.

Speaker speaker_0: And a good telephone number I have is 929-670-1969.

Speaker speaker_1: Yep.

Speaker speaker_0: And the email I have is your last name first name @gmail.com?

Speaker speaker_1: Yep.

Speaker speaker_0: Okay, so I'll go ahead and opt you out. Is there anything else I could help you out with today?

Speaker speaker_1: Yeah, only that to cancel the insurance.

Speaker speaker_0: Okay. Yeah, so I went ahead and opted you out. Is there anything else I could help you out with today?

Speaker speaker_1: Yes. Yeah, only that.

Speaker speaker_0: Awesome. Well, you have a wonderful day, all right?

Speaker speaker_1: Thank you. Uh, bye.

Speaker speaker_0: All right, bye.