Transcript: Justin Mills-5175761687986176-5657013981462528

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, Justin. This is Sandra Hermay, and I was... Um, Surge told me to call and either accept my insurance or decline it. Okay. Do you want to accept it or do you want to decline it? I want to decline it. Okay. So Surge Staffing. What's the last four of your Social? 7812. And for security purposes, could you verify your home address, including city, state and zip code, Sandra? 226 1/2 Lawrence Street, Newark, Ohio 43055. And confirm your date of birth. 07/15/88. And a good telephone number have a 740-899-0237. Correct. And the email I have is svguests@yaho.com. Correct. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today? That would be all. Awesome. Well, you have a wonderful day, okay? You too. All right. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi, Justin. This is Sandra Hermay, and I was... Um, Surge told me to call and either accept my insurance or decline it.

Speaker speaker_0: Okay. Do you want to accept it or do you want to decline it?

Speaker speaker_1: I want to decline it.

Speaker speaker_0: Okay. So Surge Staffing. What's the last four of your Social?

Speaker speaker_1: 7812.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Sandra?

Speaker speaker_1: 226 1/2 Lawrence Street, Newark, Ohio 43055.

Speaker speaker_0: And confirm your date of birth.

Speaker speaker_1: 07/15/88.

Speaker speaker_0: And a good telephone number have a 740-899-0237.

Speaker speaker_1: Correct.

Speaker speaker_0: And the email I have is svguests@yaho.com.

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker_1: That would be all.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: You too.

Speaker speaker_0: All right. Bye-bye.

Speaker speaker_1: Bye.