

Transcript: Justin

Mills-5171959212064768-4526853899468800

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? I'm not sure. I had received a call from this number, but I was on another call and couldn't get away. Okay. Was there a voicemail left by any chance? I don't... I don't know. I just called the number right back. Okay. Um, well, that was probably an outbound call to you regarding health insurance offered through your employer, uh, through a staffing agency, um, letting you know that they're in the company open enrollment period. Right. I had already spoken with somebody today about that. Okay. Well, if you've already spoken with somebody regarding that, you can go ahead and disregard that phone call you received, okay? Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: I'm not sure. I had received a call from this number, but I was on another call and couldn't get away.

Speaker speaker_1: Okay. Was there a voicemail left by any chance?

Speaker speaker_2: I don't... I don't know. I just called the number right back.

Speaker speaker_1: Okay. Um, well, that was probably an outbound call to you regarding health insurance offered through your employer, uh, through a staffing agency, um, letting you know that they're in the company open enrollment period.

Speaker speaker_2: Right. I had already spoken with somebody today about that.

Speaker speaker_1: Okay. Well, if you've already spoken with somebody regarding that, you can go ahead and disregard that phone call you received, okay?

Speaker speaker_2: Okay.