Transcript: Justin Mills-5171767590305792-5712498872598528

Full Transcript

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi. My name is Tristisha Owen, and I work through UpShift. I, I have a regular job that I have my health insurance through, so they said I had to call this number to decline the insurance through UpShift. Um, what's the staffing agency you work for again? I'm sorry. UpShift. It's a, it's a phone app. Um, I don't think we work with UpShift. Do you think they go by a different name? Hmm. I don't, I don't think so. Our pay is through ADP, or our pay is through Paylocity. Um, well, us at Benefits and a Card, we're the benefit administrators for staffing agencies, so we... Do you work for a staffing agency? Well, it's, it's like a staffing agency. Yeah. Okay. Well, I would need the name of that- It's, um- ... staffing agency. UpShift is the name. I'll, I'll call there and double-check. Maybe I just got this number by mistake. Thank you for your time. No worries. You have a great day, okay? You too. Thank you. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hi. My name is Tristisha Owen, and I work through UpShift. I, I have a regular job that I have my health insurance through, so they said I had to call this number to decline the insurance through UpShift.

Speaker speaker_0: Um, what's the staffing agency you work for again? I'm sorry.

Speaker speaker_1: UpShift. It's a, it's a phone app.

Speaker speaker_0: Um, I don't think we work with UpShift. Do you think they go by a different name?

Speaker speaker_1: Hmm. I don't, I don't think so. Our pay is through ADP, or our pay is through Paylocity.

Speaker speaker_0: Um, well, us at Benefits and a Card, we're the benefit administrators for staffing agencies, so we... Do you work for a staffing agency?

Speaker speaker_1: Well, it's, it's like a staffing agency. Yeah.

Speaker speaker_0: Okay. Well, I would need the name of that-

Speaker speaker_1: It's, um-

Speaker speaker_0: ... staffing agency.

Speaker speaker_1: UpShift is the name. I'll, I'll call there and double-check. Maybe I just got this number by mistake. Thank you for your time.

Speaker speaker_0: No worries. You have a great day, okay?

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: You're welcome. Bye-bye.