

Transcript: Justin

Mills-5142282663313408-6008600249712640

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Okay. Good afternoon. May I speak with Quindarius Jones? Uh, this is, uh, his mom, but he's not available right now. What can I do for you? This is Justin from Benefits in a Card, calling on behalf of his employer, MAU. Uh, we're just reaching out confirming which medical insurance he wanted to be enrolled into. Okay. Um, what does he have? I'm trying to think. What does he have? Give me one second. He has hospital and I can... Well, I need to speak with him regarding that information since he was the- Yeah, um. ... one who submitted the document. Yeah, I got you. But that's why I'm saying, um, what's the phone number I can have him to call you back? Just probably- Um. ... after he get off work. Yeah, so it'll be 844- Mm-hmm. ... 886... Oh, shoot. Hold on. 10:00 right now. Hold on. 844-886... Yes. 5373. And this is VM6. Okay. I'll reach out to him and have him call you all. 844-886-5373. Correct. And we're open until 8:00 PM Eastern Standard Time. Okay? Okay. Not a problem at all. Thank you. You're welcome. You have a great day, okay? Mm-hmm. You too. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Okay.

Speaker speaker_2: Good afternoon. May I speak with Quindarius Jones?

Speaker speaker_1: Uh, this is, uh, his mom, but he's not available right now. What can I do for you?

Speaker speaker_2: This is Justin from Benefits in a Card, calling on behalf of his employer, MAU. Uh, we're just reaching out confirming which medical insurance he wanted to be enrolled into.

Speaker speaker_1: Okay. Um, what does he have? I'm trying to think. What does he have? Give me one second. He has hospital and I can...

Speaker speaker_2: Well, I need to speak with him regarding that information since he was the-

Speaker speaker_1: Yeah, um.

Speaker speaker_2: ... one who submitted the document.

Speaker speaker_1: Yeah, I got you. But that's why I'm saying, um, what's the phone number I can have him to call you back? Just probably-

Speaker speaker_2: Um.

Speaker speaker_1: ... after he get off work.

Speaker speaker_2: Yeah, so it'll be 844-

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: ... 886...

Speaker speaker_1: Oh, shoot. Hold on. 10:00 right now. Hold on. 844-886...

Speaker speaker_2: Yes. 5373.

Speaker speaker_1: And this is VM6. Okay. I'll reach out to him and have him call you all. 844-886-5373.

Speaker speaker_2: Correct. And we're open until 8:00 PM Eastern Standard Time. Okay?

Speaker speaker_1: Okay. Not a problem at all. Thank you.

Speaker speaker_2: You're welcome. You have a great day, okay?

Speaker speaker_1: Mm-hmm. You too. Bye-bye.

Speaker speaker_2: Bye-bye.