## **Transcript: Justin**

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## **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hello, my name is Abduza Ingavire. I'm doing well, and yourself? I said my name is Abduza Ingavire. Okay. How can I help you today? So I want to cancel my medical for work. Okay. What's the staffing agency you work for? I said I want to cancel my medical from work. Okay. What's the staffing agency you work for? W- WDC. So Workforce Strategies? You say what? My god. Workforce Strategies? I don't understand what you mean. I'm asking who your employer is. Is it Workforce Strategies?

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: Hello, my name is Abduza Ingavire.

Speaker speaker\_0: I'm doing well, and yourself?

Speaker speaker\_1: I said my name is Abduza Ingavire.

Speaker speaker\_0: Okay. How can I help you today?

Speaker speaker\_1: So I want to cancel my medical for work.

Speaker speaker\_0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: I said I want to cancel my medical from work.

Speaker speaker 0: Okay. What's the staffing agency you work for?

Speaker speaker\_1: W- WDC.

Speaker speaker\_0: So Workforce Strategies?

Speaker speaker\_1: You say what?

Speaker speaker\_0: My god. Workforce Strategies?

Speaker speaker\_1: I don't understand what you mean.

Speaker speaker\_0: I'm asking who your employer is. Is it Workforce Strategies?