

Transcript: Justin

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? Hi, Justin. How are you this morning? I'm pretty well. And yourself? Not too bad. Uh, my name's Brian Heide. I'm in Norman, uh, out of, uh, Oklahoma City. Um, I was calling about, uh, benefits. Okay. Um, what's that staffing agency you work for? Uh, Partners. And the last four of your social? 6612. And for security purposes, can you verify the home address, including city, state and zip code, Brian? That's 307 Euclid Court, Norman, Oklahoma 73069. And confirm your date of birth. 8/21/'85. And a good telephone number have a 702-985-8820. That's all. And the email I have is ryan.heide@Gmail. You got it. Okay. How can I help you today? Uh, I was looking to see if I can get a email sent to me about my benefits, because I haven't seen anything come through. Okay. Um, I can email you a copy of a benefit guide if that would help. Uh, that would be great, because then I can look at carriers and all that kind of stuff. Okay. Um, so I'll go ahead and email you that. Um, email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsandacard.com. However, if you don't see it in your inbox, be sure to check the spam or check the junk folder. Okay? Perfect. I can do that. Okay. Is there anything else I could help you out with today, Ryan? Nope. That should be it for right now. Awesome. Well, you have a wonderful day, okay? Um, pardon. Yes. Oh, sorry. Actually, one thing. If I do plan on signing up, who do- do I contact you guys or, or is there a link through the email? Um, let's see here. Now, you can either just give us a call back. Um, we can- one of our representatives can get you enrolled over the phone, or you can go to the website. Let me verify that. Let's see. Partners. Yeah, so Partners actually doesn't have a website, um, so you would actually have to call us to enroll. Sounds good. Awesome. Well, you have a wonderful day. Okay, Ryan? You too. Thank you. You're welcome. Bye-bye. Bye. Okay.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: Hi, Justin. How are you this morning?

Speaker speaker_1: I'm pretty well. And yourself?

Speaker speaker_2: Not too bad. Uh, my name's Brian Heide. I'm in Norman, uh, out of, uh, Oklahoma City. Um, I was calling about, uh, benefits.

Speaker speaker_1: Okay. Um, what's that staffing agency you work for?

Speaker speaker_2: Uh, Partners.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: 6612.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code, Brian?

Speaker speaker_2: That's 307 Euclid Court, Norman, Oklahoma 73069.

Speaker speaker_1: And confirm your date of birth.

Speaker speaker_2: 8/21/'85.

Speaker speaker_1: And a good telephone number have a 702-985-8820.

Speaker speaker_2: That's all.

Speaker speaker_1: And the email I have is ryan.heide@Gmail.

Speaker speaker_2: You got it.

Speaker speaker_1: Okay. How can I help you today?

Speaker speaker_2: Uh, I was looking to see if I can get a email sent to me about my benefits, because I haven't seen anything come through.

Speaker speaker_1: Okay. Um, I can email you a copy of a benefit guide if that would help.

Speaker speaker_2: Uh, that would be great, because then I can look at carriers and all that kind of stuff.

Speaker speaker_1: Okay. Um, so I'll go ahead and email you that. Um, email that you should be looking out for will be coming from info, that's I-N-F-O, @benefitsandacard.com. However, if you don't see it in your inbox, be sure to check the spam or check the junk folder. Okay?

Speaker speaker_2: Perfect. I can do that.

Speaker speaker_1: Okay. Is there anything else I could help you out with today, Ryan?

Speaker speaker_2: Nope. That should be it for right now.

Speaker speaker_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_2: Um, pardon.

Speaker speaker_1: Yes.

Speaker speaker_2: Oh, sorry. Actually, one thing. If I do plan on signing up, who do- do I contact you guys or, or is there a link through the email?

Speaker speaker_1: Um, let's see here. Now, you can either just give us a call back. Um, we can- one of our representatives can get you enrolled over the phone, or you can go to the website. Let me verify that. Let's see. Partners. Yeah, so Partners actually doesn't have a website, um, so you would actually have to call us to enroll.

Speaker speaker_2: Sounds good.

Speaker speaker_1: Awesome. Well, you have a wonderful day. Okay, Ryan?

Speaker speaker_2: You too. Thank you.

Speaker speaker_1: You're welcome. Bye-bye.

Speaker speaker_2: Bye.

Speaker speaker_1: Okay.