

Transcript: Justin

Mills-5114899845005312-5456394942857216

Full Transcript

Thank you for calling Benefits and Incurves. This is Justin. How can I help you today? Yes, I'm calling, um... I work for a surge company and, um, they're taking out this prescription plan for \$15.16 a month. I don't need it so you can cancel me on that. Okay. So surge staffing was the last four of your Social? Yes. Uh, 4957. Okay. And your first and last name? Michael Jones. And for security purposes could you verify your home address including city, state and zip code, Mr. Jones? Yep. 736 North Columbus Street, Galion, Ohio 44833. And confirm your date of birth. 8/10/'66. And then a good telephone number have as 419-632-2468. Correct. Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today, Michael? No, that'll do it. Awesome. Well, you have a wonderful weekend, okay? Thank you much. You do the same now. Thank you. Bye-bye. Thank you. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Incurves. This is Justin. How can I help you today?

Speaker speaker_1: Yes, I'm calling, um... I work for a surge company and, um, they're taking out this prescription plan for \$15.16 a month. I don't need it so you can cancel me on that.

Speaker speaker_0: Okay. So surge staffing was the last four of your Social?

Speaker speaker_1: Yes. Uh, 4957.

Speaker speaker_0: Okay. And your first and last name?

Speaker speaker_1: Michael Jones.

Speaker speaker_0: And for security purposes could you verify your home address including city, state and zip code, Mr. Jones?

Speaker speaker_1: Yep. 736 North Columbus Street, Galion, Ohio 44833.

Speaker speaker_0: And confirm your date of birth.

Speaker speaker_1: 8/10/'66.

Speaker speaker_0: And then a good telephone number have as 419-632-2468.

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today, Michael?

Speaker speaker_1: No, that'll do it.

Speaker speaker_0: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker_1: Thank you much. You do the same now.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Thank you. Bye-bye.