

Transcript: Justin

Mills-5111271138476032-6202770739642368

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Card. This is Justin. How can I help you today? How you doing? Uh, my name's Eduardo, and, uh, I was with American Staffing Corp. Okay. And, uh, they're telling me that I was, um, overlapped on some... I don't even know what it is. But I'm not with them no more, so I don't know what-what they want from me. I didn't do nothing. It's a... More like a agency. I don't know what the hell it is. Um, so the text message that you probably received was just a courtesy reminder from them letting you know that they didn't make a deduction on you, so you're not currently active in benefits offered through them. However, if you stated that you're no longer working with them, you can go ahead and disregard the text message you received. Okay? Okay. I don't even, I don't even pay attention to it? Correct. Yes, sir. Since you stated do you no longer work with American Staff Corp. Yeah. Okay. All right. Thank you. See you. You're welcome. You have a great day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker_2: How you doing? Uh, my name's Eduardo, and, uh, I was with American Staffing Corp.

Speaker speaker_1: Okay.

Speaker speaker_2: And, uh, they're telling me that I was, um, overlapped on some... I don't even know what it is. But I'm not with them no more, so I don't know what-what they want from me. I didn't do nothing. It's a... More like a agency. I don't know what the hell it is.

Speaker speaker_1: Um, so the text message that you probably received was just a courtesy reminder from them letting you know that they didn't make a deduction on you, so you're not currently active in benefits offered through them. However, if you stated that you're no longer working with them, you can go ahead and disregard the text message you received. Okay?

Speaker speaker_2: Okay. I don't even, I don't even pay attention to it?

Speaker speaker_1: Correct. Yes, sir. Since you stated do you no longer work with American Staff Corp.

Speaker speaker_2: Yeah. Okay. All right. Thank you. See you.

Speaker speaker_1: You're welcome. You have a great day.