

Transcript: Justin

Mills-5109414714359808-4576397528875008

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and a Cart, this is Justin. Thank you for Benefits and a Cart, this is Justin. How can I help you today? Yes, I'm calling because I received an email, um, not an email, but a text message to cancel the Pella RX? Okay. What's the staffing agency you work for? Uh, Surge. And the last four of your social? Oh, uh, hold on. It is, uh, 2011-28. And your first and last name? Luz Maria Garcia. And for security purposes, can you verify the home address, including city, state and zip code? 631 Hoax- 631 Hoaxmith Drive, Dallas, Texas 75224. And your date of birth? 3/10/60. And a good telephone number has 214-530-7367. Yes. And the email I have is L-U-Z-M-A-R-I-A-G 042 at Gmail? Yes. Okay. Um, so I'll go ahead and opt you out. Is there anything else I can help you out with today? Uh, no, sir, that'll be it. Thank you. You're welcome. You have a great day, okay? You, you too. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and a Cart, this is Justin. Thank you for Benefits and a Cart, this is Justin. How can I help you today?

Speaker speaker_2: Yes, I'm calling because I received an email, um, not an email, but a text message to cancel the Pella RX?

Speaker speaker_1: Okay. What's the staffing agency you work for?

Speaker speaker_2: Uh, Surge.

Speaker speaker_1: And the last four of your social?

Speaker speaker_2: Oh, uh, hold on. It is, uh, 2011-28.

Speaker speaker_1: And your first and last name?

Speaker speaker_2: Luz Maria Garcia.

Speaker speaker_1: And for security purposes, can you verify the home address, including city, state and zip code?

Speaker speaker_2: 631 Hoax- 631 Hoaxmith Drive, Dallas, Texas 75224.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: 3/10/60.

Speaker speaker_1: And a good telephone number has 214-530-7367.

Speaker speaker_2: Yes.

Speaker speaker_1: And the email I have is L-U-Z-M-A-R-I-A-G 042 at Gmail?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Um, so I'll go ahead and opt you out. Is there anything else I can help you out with today?

Speaker speaker_2: Uh, no, sir, that'll be it. Thank you.

Speaker speaker_1: You're welcome. You have a great day, okay?

Speaker speaker_2: You, you too. Bye-bye.

Speaker speaker_1: Bye.