

Transcript: Justin

Mills-5094722208710656-4933604496556032

Full Transcript

Thank you for calling Benefits and Incur, this is Justin. How can I help you today? Hi, um, WSI gave me this number to turn off my benefits. Okay, so Workforce Strategies... What's the last four of your social? Um, four, eight, nine, one. And your first and last name? Uh, Bianca, B-a-n-i-c-a, and then Hallums Williams, H-a-l-l-u-m-s, and then Williams. - And for security purposes, could you verify your home address, including city, state and zip code? 1135 East Michigan, um, Apartment 24, Harlinsworth, Michigan 49014. And confirm your date of birth? 01/26/06. And a good telephone number has 269-986-7635? Yep. And the email has biancahallums3 at j- iCloud? Uh, yep. Okay, and just to confirm, you wanted to cancel the coverage, correct? Yeah. I have my own insurance. Okay. Um, so I'll go ahead and process the cancellation for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you will be officially canceled. Okay, Bianca? Okay. Okay. Is there anything else I could assist you with today? Um, no. Awesome. Well, you have a wonderful weekend, okay? You too. Bye-bye. All right, bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Incur, this is Justin. How can I help you today?

Speaker speaker_1: Hi, um, WSI gave me this number to turn off my benefits.

Speaker speaker_0: Okay, so Workforce Strategies... What's the last four of your social?

Speaker speaker_1: Um, four, eight, nine, one.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Uh, Bianca, B-a-n-i-c-a, and then Hallums Williams, H-a-l-l-u-m-s, and then Williams. - And for security purposes, could you verify your home address, including city, state and zip code? 1135 East Michigan, um, Apartment 24, Harlinsworth, Michigan 49014.

Speaker speaker_0: And confirm your date of birth?

Speaker speaker_1: 01/26/06.

Speaker speaker_0: And a good telephone number has 269-986-7635?

Speaker speaker_1: Yep.

Speaker speaker_0: And the email has biancahallums3 at j- iCloud?

Speaker speaker_1: Uh, yep.

Speaker speaker_0: Okay, and just to confirm, you wanted to cancel the coverage, correct?

Speaker speaker_1: Yeah. I have my own insurance.

Speaker speaker_0: Okay. Um, so I'll go ahead and process the cancellation for you. However, I do want to let you know cancellations do take one to two weeks to go through. So it is possible for you to experience one or two more final payroll deductions, but after that you will be officially canceled. Okay, Bianca?

Speaker speaker_1: Okay.

Speaker speaker_0: Okay. Is there anything else I could assist you with today?

Speaker speaker_1: Um, no.

Speaker speaker_0: Awesome. Well, you have a wonderful weekend, okay?

Speaker speaker_1: You too. Bye-bye.

Speaker speaker_0: All right, bye-bye.