

Transcript: Justin

Mills-5094526989320192-5734576773087232

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits In A Cart. This is Justin. How can I help you today? Hi, how you doing, Justin? My name is Karon Thomas. I'm calling 'cause I'm with The Surge from the temp agency, as the lady, I forgot her name, she gave me you guys' numbers so she says, so I can get out of the health insurance, so I can opt out. I don't need the health insurance. Okay, so Surge Staffing. What's the last four of your Social? Um, 8848. You said Can Thomas? Karon. K-A-R-O-N T-H-O-M-A-S. And you said you recently just started with them? Yeah, I recently just started but she text me, um, it was a- to tell me like, to tell you back that I didn't want the h- I didn't need health insurance so I don't get any money took out because I already have health insurance. Okay. Um, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of their benefits, I need your full Social. Okay. It's 284-06-8848. Okay. And Karon, that spelled K-A-R-O-N? Yes, sir. Okay, and your home address, including city, state and zip code. Um, my address is 9623 Fuller Avenue, Cleveland, Ohio 44104. And your date of birth? June 30th, 2001. And a good telephone number have is 216-4356-7534. Yes, sir. And do you have a good email? Um, you could do, um, M-S-P-O-M-E-E-35@Yahoo.com. Okay. So I'll go ahead and opt you out, but is there anything else I can help you out with today, Karon? Um, no. My, my brother also wanna opt out. I was gonna put him on the phone too. He was Surge Staffing. No, no, I already opted out. Oh, nevermind. He already did it. Okay, that's all. No worries. You have a wonderful day, okay? Thank you. You too. All right, bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits In A Cart. This is Justin. How can I help you today?

Speaker speaker_2: Hi, how you doing, Justin? My name is Karon Thomas. I'm calling 'cause I'm with The Surge from the temp agency, as the lady, I forgot her name, she gave me you guys' numbers so she says, so I can get out of the health insurance, so I can opt out. I don't need the health insurance.

Speaker speaker_1: Okay, so Surge Staffing. What's the last four of your Social?

Speaker speaker_2: Um, 8848.

Speaker speaker_1: You said Can Thomas?

Speaker speaker_2: Karon. K-A-R-O-N T-H-O-M-A-S.

Speaker speaker_1: And you said you recently just started with them?

Speaker speaker_2: Yeah, I recently just started but she text me, um, it was a- to tell me like, to tell you back that I didn't want the h- I didn't need health insurance so I don't get any money took out because I already have health insurance.

Speaker speaker_1: Okay. Um, 'cause I wasn't seeing your file in our system just yet, so in order for me to create the file in our system to opt you out of their benefits, I need your full Social.

Speaker speaker_2: Okay. It's 284-06-8848.

Speaker speaker_1: Okay. And Karon, that spelled K-A-R-O-N?

Speaker speaker_2: Yes, sir.

Speaker speaker_1: Okay, and your home address, including city, state and zip code.

Speaker speaker_2: Um, my address is 9623 Fuller Avenue, Cleveland, Ohio 44104.

Speaker speaker_1: And your date of birth?

Speaker speaker_2: June 30th, 2001.

Speaker speaker_1: And a good telephone number have is 216-4356-7534.

Speaker speaker_2: Yes, sir.

Speaker speaker_1: And do you have a good email?

Speaker speaker_2: Um, you could do, um, M-S-P-O-M-E-E-35@Yahoo.com.

Speaker speaker_1: Okay. So I'll go ahead and opt you out, but is there anything else I can help you out with today, Karon?

Speaker speaker_2: Um, no. My, my brother also wanna opt out. I was gonna put him on the phone too. He was Surge Staffing.

Speaker speaker_3: No, no, I already opted out.

Speaker speaker_2: Oh, nevermind. He already did it. Okay, that's all.

Speaker speaker_1: No worries. You have a wonderful day, okay?

Speaker speaker_2: Thank you. You too.

Speaker speaker_1: All right, bye-bye.

Speaker speaker_2: Bye.