

Transcript: Justin

Mills-5038232345296896-5479246298136576

Full Transcript

Thank you for calling Benefits on a Card. This is Justin. How can I help you today? Hello. Yes, sir. Um, it's... I started, uh, working for Surge Staffing at PS Tech and the Benefits with a Card thing said if you don't enroll by choosing one of these options in the first 30 days, you'll be automatically enrolled. And I was just needing to make sure that insurance don't start coming out because I already have insurance. Okay. No worries. So you said that you recently just started with Surge? Um, yeah. I started beginning of the month, like the first week of this month. I was just trying to call and make sure. Okay. So Surge Staffing. What's the last four of your Social? Uh, 6139. And your first and last name? Alysha Crestwood. Alysha Crestwood. Okay. So looks like I have to create you a file in our system. So in order for me to create the file in our system to opt you out of their benefits, I need your full Social. Okay. It's gonna be 42059 6139. You said 59... Yes. 42050 6139. Okay. 6139. And re-spell your first name for me? A-L-Y-S-H-A- And Presswood. P-E-S-S-W-O-O-D? P-R-E-S-T-W-O-O-D. Prestwood. My apologies. No, you're good. And your home address, including city, state and zip code? It's 5 Samples Road, Collinville, Alabama. And your state name? Collinville, Alabama 35961. And your date of birth? 10/21/05. And a good telephone number has 256-641-2300? Yes. And do you have a good email? It's gonna be my first and my last name, and then the number five @gmail.com. Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today? No, sir. That's gonna be it. Awesome. Well, you have a wonderful day, okay? Okay. Thank you. You, too. Thank you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Justin. How can I help you today?

Speaker speaker_1: Hello. Yes, sir. Um, it's... I started, uh, working for Surge Staffing at PS Tech and the Benefits with a Card thing said if you don't enroll by choosing one of these options in the first 30 days, you'll be automatically enrolled. And I was just needing to make sure that insurance don't start coming out because I already have insurance.

Speaker speaker_0: Okay. No worries. So you said that you recently just started with Surge?

Speaker speaker_1: Um, yeah. I started beginning of the month, like the first week of this month. I was just trying to call and make sure.

Speaker speaker_0: Okay. So Surge Staffing. What's the last four of your Social?

Speaker speaker_1: Uh, 6139.

Speaker speaker_0: And your first and last name?

Speaker speaker_1: Alysha Crestwood.

Speaker speaker_0: Alysha Crestwood. Okay. So looks like I have to create you a file in our system. So in order for me to create the file in our system to opt you out of their benefits, I need your full Social.

Speaker speaker_1: Okay. It's gonna be 42059 6139.

Speaker speaker_0: You said 59...

Speaker speaker_1: Yes. 42050 6139.

Speaker speaker_0: Okay. 6139. And re-spell your first name for me?

Speaker speaker_1: A-L-Y-S-H-A-

Speaker speaker_0: And Presswood. P-E-S-S-W-O-O-D?

Speaker speaker_1: P-R-E-S-T-W-O-O-D.

Speaker speaker_0: Prestwood. My apologies.

Speaker speaker_1: No, you're good.

Speaker speaker_0: And your home address, including city, state and zip code?

Speaker speaker_1: It's 5 Samples Road, Collinville, Alabama.

Speaker speaker_0: And your state name?

Speaker speaker_1: Collinville, Alabama 35961.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 10/21/05.

Speaker speaker_0: And a good telephone number has 256-641-2300?

Speaker speaker_1: Yes.

Speaker speaker_0: And do you have a good email?

Speaker speaker_1: It's gonna be my first and my last name, and then the number five @gmail.com.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker_1: No, sir. That's gonna be it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: Okay. Thank you. You, too.

Speaker speaker_0: Thank you. Bye-bye.

Speaker speaker_1: Bye.