

## **Transcript: Justin**

**Mills-5031987768508416-5013960985460736**

### **Full Transcript**

Thank you for calling Benefits and a Card. This is Justin. How can I help you today? How you doing? I had got a text message saying that there was a, uh, opportunity on one of the surges. So the text message you received was congratulating you on a job with Search Staffing, letting you know you'd be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance. Oh, okay. Never mind. It's okay. No worries. Do you wanna opt outta the health insurance? Yes. Okay. Search Staffing, what's the last four of your social? A-P-O-T-L-H. 3, 9.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits and a Card. This is Justin. How can I help you today?

Speaker speaker\_1: How you doing? I had got a text message saying that there was a, uh, opportunity on one of the surges.

Speaker speaker\_0: So the text message you received was congratulating you on a job with Search Staffing, letting you know you'd be automatically enrolled into one of their medical plans that was offered through them. So you have the option to either accept it or the option to opt out of it. It's for health insurance.

Speaker speaker\_1: Oh, okay. Never mind. It's okay.

Speaker speaker\_0: No worries. Do you wanna opt outta the health insurance?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Okay. Search Staffing, what's the last four of your social?

Speaker speaker\_1: A-P-O-T-L-H. 3, 9.