**Transcript: Justin** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Cartel. This is Justin. How can I help you today? I'm trying to get a list of doctors in our area, and when I went online, they emailed me... I live in North Carolina. They emailed me a list of doctors in Washington, DC . Okay. Um, were you provided MultiPlan's telephone number? Uh... I guess so. I don't know. Yeah, I think I... Well, I went to the, uh, online MultiPlan.com. Okay. Um, bear with me one second. Okay.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Cartel. This is Justin. How can I help you today?

Speaker speaker\_2: I'm trying to get a list of doctors in our area, and when I went online, they emailed me... I live in North Carolina. They emailed me a list of doctors in Washington, DC.

Speaker speaker\_1: Okay. Um, were you provided MultiPlan's telephone number?

Speaker speaker\_2: Uh... I guess so. I don't know. Yeah, I think I... Well, I went to the, uh, online MultiPlan.com.

Speaker speaker\_1: Okay. Um, bear with me one second.

Speaker speaker\_2: Okay.