

Transcript: Justin

Mills-4984024766136320-5838251298177024

Full Transcript

Thank you for calling Benefits and Incurves. This is Justin. How can I help you today? Yeah, uh, my name's, uh, John Parrish. Uh, I have received the email, uh, so I'm gonna give y'all a call. Um, do you know what the email said by any chance? Um, uh, something about enrollment, enrollment, um... Hang on one second. I'll, I'll do a text. Hmm. It says, uh, "Regarding your enrollment for the benefits offered by your employer BG, uh, SS." Yeah, so we were just reaching out to you- That's it. Yeah. ... confirming whether if you wanted to enroll in the benefits or if you wanted to opt out of their benefits. Uh, um, uh, i- i- was- is that the one with the dental and, and everything like that? Correct, offered through BG Staffing. Yes, sir. Yeah. Uh, nah. Nah, nah, I won't take it. No worries. I- let me try pulling your file to see if you were enrolled and if so, I'll go ahead and cancel it. What's the last four of your social? Uh, 968. And what was your first and last name again? I'm sorry. John Parrish. P-A-R-R-I-S-H. Okay. And for security purposes, can you verify your home address, including city, state and zip code? Uh, 110 Nunley Road, Apartment 7- 207. Anderson, South Carolina, 29605. And your date of birth? 11/09/'89. And a good telephone number I have is 864-367-5505? Yep. And the email I have is johnyparrish165@gmail? Mm-hmm. Yes, sir. Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today? Um, um, no, sir. That'd be it. Awesome. Well, you have a wonderful day, okay? All right, man. Appreciate it. You're welcome. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Incurves. This is Justin. How can I help you today?

Speaker speaker_1: Yeah, uh, my name's, uh, John Parrish. Uh, I have received the email, uh, so I'm gonna give y'all a call.

Speaker speaker_0: Um, do you know what the email said by any chance?

Speaker speaker_1: Um, uh, something about en- enrollment, enrollment, um... Hang on one second. I'll, I'll do a text.

Speaker speaker_0: Hmm.

Speaker speaker_1: It says, uh, "Regarding your enrollment for the benefits offered by your employer BG, uh, SS."

Speaker speaker_0: Yeah, so we were just reaching out to you-

Speaker speaker_1: That's it. Yeah.

Speaker speaker_0: ... confirming whether if you wanted to enroll in the benefits or if you wanted to opt out of their benefits.

Speaker speaker_1: Uh, um, uh, i- i- was- is that the one with the dental and, and everything like that?

Speaker speaker_0: Correct, offered through BG Staffing. Yes, sir.

Speaker speaker_1: Yeah. Uh, nah. Nah, nah, I won't take it.

Speaker speaker_0: No worries. I- let me try pulling your file to see if you were enrolled and if so, I'll go ahead and cancel it. What's the last four of your social?

Speaker speaker_1: Uh, 968.

Speaker speaker_0: And what was your first and last name again? I'm sorry.

Speaker speaker_1: John Parrish. P-A-R-R-I-S-H.

Speaker speaker_0: Okay. And for security purposes, can you verify your home address, including city, state and zip code?

Speaker speaker_1: Uh, 110 Nunley Road, Apartment 7- 207. Anderson, South Carolina, 29605.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 11/09/'89.

Speaker speaker_0: And a good telephone number I have is 864-367-5505?

Speaker speaker_1: Yep.

Speaker speaker_0: And the email I have is johnyparrish165@gmail?

Speaker speaker_1: Mm-hmm. Yes, sir.

Speaker speaker_0: Okay. So I'll go ahead and opt you out. Is there anything else I can assist you with today?

Speaker speaker_1: Um, um, no, sir. That'd be it.

Speaker speaker_0: Awesome. Well, you have a wonderful day, okay?

Speaker speaker_1: All right, man. Appreciate it.

Speaker speaker_0: You're welcome. Bye-bye.