## **Transcript: Justin**

## Mills-4974415212658688-4590775660134400

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Card, this is Justin. How can I help you today? Uh, my name is Mohammed Sa. Hello? Okay. How can I help you today? Yeah, my name is Mohammed Sa. This guy, he sent me a message for Medicare. I'm not due for Medicare. Um, so you wanna opt out of benefits? Yeah. I'm not need it. Okay. What's the staffing agency you work for? Workin' for, uh, Schwarz. And the last four of your social? Let's just say I'm a ■. Give me one second, please. Just a second. Hello. Sorry. Can you hear me clear? Uh, 0896. And for security purposes, can you verify your home address, including city, state and zip code, Mohammed? Mm-hmm. Yeah. Hello? Are you still there? Yeah. Okay. Can you verify your home address, including city, state and zip code? Uh, .... Uh, 911 Buckeye Avenue, Sidney, Ohio 45265. And your date of birth? Uh, uh, um, 10/04/1988. And a good telephone number I have is 614-560-7526. Mm-hmm. And the email I have is D-I-A W-D-I-A-M @gmail? Mm-hmm. Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Mohammed? Okay. Thank you. You're welcome. You have a great weekend. Jesus fuckin' Christ. All right. Bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and Card, this is Justin. How can I help you today?

Speaker speaker\_2: Uh, my name is Mohammed Sa. Hello?

Speaker speaker 1: Okay. How can I help you today?

Speaker speaker\_2: Yeah, my name is Mohammed Sa. This guy, he sent me a message for Medicare. I'm not due for Medicare.

Speaker speaker\_1: Um, so you wanna opt out of benefits?

Speaker speaker\_2: Yeah. I'm not need it.

Speaker speaker\_1: Okay. What's the staffing agency you work for?

Speaker speaker\_2: Workin' for, uh, Schwarz.

Speaker speaker\_1: And the last four of your social?

Speaker speaker\_2: Let's just say I'm a ■. Give me one second, please. Just a second. Hello. Sorry.

Speaker speaker\_1: Can you hear me clear?

Speaker speaker\_2: Uh, 0896.

Speaker speaker\_1: And for security purposes, can you verify your home address, including city, state and zip code, Mohammed?

Speaker speaker\_2: Mm-hmm. Yeah.

Speaker speaker\_1: Hello? Are you still there?

Speaker speaker\_2: Yeah.

Speaker speaker\_1: Okay. Can you verify your home address, including city, state and zip code?

Speaker speaker\_2: Uh, .... Uh, 911 Buckeye Avenue, Sidney, Ohio 45265.

Speaker speaker\_1: And your date of birth?

Speaker speaker 2: Uh, uh, um, 10/04/1988.

Speaker speaker\_1: And a good telephone number I have is 614-560-7526.

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_1: And the email I have is D-I-A W-D-I-A-M @gmail?

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_1: Okay. So I'll go ahead and opt you out. Is there anything else I could help you out with today, Mohammed?

Speaker speaker\_2: Okay. Thank you.

Speaker speaker\_1: You're welcome. You have a great weekend. Jesus fuckin' Christ.

Speaker speaker\_2: All right. Bye.