**Transcript: Justin** 

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## **Full Transcript**

Card, this is Justin. How can I help you today? Hi. I was... Uh, I work for Surge and I guess I'm supposed to tell you that I'm gonna opt out of the insurance. No worries. That's positive. If you're staffing, what's the last four of your social? Three, zero, one, three. And your first and last name? Nicholas Harvey. And for security purposes, can you verify your home address, including city, state and zip code, Nicholas? Yeah. It's 1107 South Sandusky Avenue, Bucyrus, Ohio 44820. And your date of birth? 3/20/87. And a good cell phone number have is 419-689-6448. Yep. And the email have is harveynick032087 at Gmail. Uh, it's 0320 at Gmail. No worries. So I'll go ahead and opt you out. Is there anything else I could assist you with today? Nope, that'd be it. Awesome. Well, you have a wonderful day, okay? You too. Thank you. All right. Bye-bye. Bye.

## **Conversation Format**

Speaker speaker\_1: Card, this is Justin. How can I help you today?

Speaker speaker\_2: Hi. I was... Uh, I work for Surge and I guess I'm supposed to tell you that I'm gonna opt out of the insurance.

Speaker speaker\_1: No worries.

Speaker speaker\_0: That's positive.

Speaker speaker\_1: If you're staffing, what's the last four of your social?

Speaker speaker\_2: Three, zero, one, three.

Speaker speaker\_1: And your first and last name?

Speaker speaker\_2: Nicholas Harvey.

Speaker speaker\_1: And for security purposes, can you verify your home address, including city, state and zip code, Nicholas?

Speaker speaker 2: Yeah. It's 1107 South Sandusky Avenue, Bucyrus, Ohio 44820.

Speaker speaker\_1: And your date of birth?

Speaker speaker\_2: 3/20/'87.

Speaker speaker\_1: And a good cell phone number have is 419-689-6448.

Speaker speaker\_2: Yep.

Speaker speaker\_1: And the email have is harveynick032087 at Gmail.

Speaker speaker\_2: Uh, it's 0320 at Gmail.

Speaker speaker\_1: No worries. So I'll go ahead and opt you out. Is there anything else I could assist you with today?

Speaker speaker\_2: Nope, that'd be it.

Speaker speaker\_1: Awesome. Well, you have a wonderful day, okay?

Speaker speaker\_2: You too. Thank you.

Speaker speaker\_1: All right. Bye-bye.

Speaker speaker\_2: Bye.