

Transcript: Justin

Mills-4919097279430656-6101042046746624

Full Transcript

Thank you for calling Benefits and a Card. This is how can I help you today? Hi. I'd just like to cancel my insurance. I am... I'm already covered by somebody else, and, uh, I just got my insurance card in the mail, and I didn't even realize that I was in for another insurance. Yeah, what's the staffing agency you work for? Crown Services in Monroe. And the last four of your social? 2894. And what was your first and last name? Tyler Halton. And for security purposes, could you verify your home address, including city, state and zip code, Tyler? Uh, 6719 Howell Road, 45042 in Ohio. And your date of birth? 5/11/06. And a good telephone number you have is 513-953-2051. Yes, sir. And the email you have is bettertylerh@gmail? Yes, sir. Okay, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through. All right. So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay? Sorry. That's fine. Awesome. Well, is there anything else I could assist you with today? Um, no. Thank you. Okay. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful weekend. All right? Thank you. You stay healthy and all that other... All right. Bye-bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is how can I help you today?

Speaker speaker_1: Hi. I'd just like to cancel my insurance. I am... I'm already covered by somebody else, and, uh, I just got my insurance card in the mail, and I didn't even realize that I was in for another insurance.

Speaker speaker_0: Yeah, what's the staffing agency you work for?

Speaker speaker_1: Crown Services in Monroe.

Speaker speaker_0: And the last four of your social?

Speaker speaker_1: 2894.

Speaker speaker_0: And what was your first and last name?

Speaker speaker_1: Tyler Halton.

Speaker speaker_0: And for security purposes, could you verify your home address, including city, state and zip code, Tyler?

Speaker speaker_1: Uh, 6719 Howell Road, 45042 in Ohio.

Speaker speaker_0: And your date of birth?

Speaker speaker_1: 5/11/06.

Speaker speaker_0: And a good telephone number you have is 513-953-2051.

Speaker speaker_1: Yes, sir.

Speaker speaker_0: And the email you have is bettertylerh@gmail?

Speaker speaker_1: Yes, sir.

Speaker speaker_0: Okay, so I'll go ahead and cancel the coverage for you. However, I do want to let you know cancellations do take one to two weeks to go through.

Speaker speaker_1: All right.

Speaker speaker_0: So it is possible for you to experience one or two more final payroll deductions, but after that you should be officially canceled. Okay?

Speaker speaker_1: Sorry. That's fine.

Speaker speaker_0: Awesome. Well, is there anything else I could assist you with today?

Speaker speaker_1: Um, no. Thank you.

Speaker speaker_0: Okay. Well, thank you for calling Benefits and a Card, and I hope you have a wonderful weekend. All right?

Speaker speaker_1: Thank you. You stay healthy and all that other...

Speaker speaker_0: All right. Bye-bye. Bye-bye.